

AAIDD/ANCOR Joint Webinar

Quality Practices in Difficult Economic Times

June 11, 2012 1:00pm – 2:30pm EST

With the recent economic decline, provider agencies in the field of developmental disabilities have encountered challenges to providing quality support. Many agencies, regardless of these barriers, have been able to maintain and enhance the supports provided despite declines in funding. This webinar will present lessons from two of these successful provider organizations, The Adirondack Arc and Bethesda Lutheran Communities. Some of the focus topics will include: collaboration, staffing, use of technology, impact on costs, and others.

To register go to: <https://www2.gotomeeting.com/register/421067402>



Jennifer Becher currently serves as corporate director of quality and performance enhancement for Bethesda Lutheran Communities. In this role, she is responsible for leading and the company's quality and performance enhancement initiatives, including obtaining or maintaining accreditation and/or certification from the Council on Quality and Leadership (CQL), and directing any necessary survey and regulatory compliance actions. Becher also oversees and analyzes the collection of key performance data which assists the organization in making data driven, outcome based decisions.

Ms. Becher has been employed at Bethesda since 1996 and has served in a variety of leadership roles including corporate director of management development and employee relations; community services administrator, program director for community services, assistant director of residential services (ICF/MR) and residential services coordinator.

She received her bachelor of arts degree in Social Welfare from the University of Wisconsin-Madison, and holds a masters of arts in Public Service, specializing in health care administration from Marquette University.



Lester Parker, M.B.A., has worked in the field of developmental disabilities since 1974 and was the Executive Director of The Adirondack Arc from 1987 until 2011. He is currently working as a consultant to them and other Chapters of The Arc on person-centered quality measurement and staff skill development issues. The Adirondack Arc, which is a multiple award winning chapter of NYSARC, supports people with disabilities and their families in the rural and wilderness areas of New York's Adirondack Park in Franklin and Hamilton Counties. Mr. Parker also serves as president of the New York State Chapter of the

American Association for Intellectual and Developmental Disabilities (AAIDD).